



## **UC Platform Infrastructure**

ACL and Firewall Configuration Guidance

## UC Platform Infrastructure

The ECO UC platform is hosted in a diverse manner across a number of geographical sites for resilience. As such, there is not a single IP address from which you would expect to see all communications.

For customers with restrictive firewalls that look to specifically permit traffic to this platform we have produced this guide. Please note that some of the hosts detailed below are outside our control and as such the IP may change from time to time without notice.

### Voice (SIP) Elements

These hosts are used to provide the VoIP (SIP) service

Host	Protocol	Port(s)	Purpose
185.43.43.154	TCP	5060	SIP Signalling
		5060	SIP Signalling
185.43.41.122	UDP	6000-65535	TRP Media (Audio)

### Provisioning Elements

These hosts are used to provide additional functionality, automated provisioning, and support the Phone Manager application or Mobile Application(s). These are controlled by ECO and should be permitted regardless of your handset manufacturer(s)

Host	Protocol	Port(s)	Purpose
phonemanager.my-eco.app	TCP	443	Provisioning & Application Interface
185.43.41.118			
185.43.41.119			
46.101.90.231			

### Yealink

If you operate Yealink handsets, they may initially contact a Provisioning Redirect Server operated by Yealink as follows.

Contact with the Yealink service will always be made to the domain rps.yealink.com, the IP addresses shown below are correct at time of publication.

Host(s)	Protocol	Port(s)	Purpose
rps.yealink.com	TCP	443	Yealink Provisioning Interface
rpscloud.yealink.com			
47.89.187.0			
52.29.124.181			
52.71.103.102			

NB - IP addresses shown are outside our control and, as such, may change without notice.

## Cisco

If you operate Cisco handsets, they may initially contact a Provisioning Redirect Server operated by Cisco as follows.

Contact with the Cisco service will always be made to the domain `webapps.cisco.com`, the IP addresses shown below are correct at time of publication.

Host(s)	Protocol	Port(s)	Purpose
<code>webapps.cisco.com</code> <code>72.163.10.134</code>	TCP	443	Cisco Provisioning Interface

NB - IP addresses shown are outside our control and, as such, may change without notice.

## Contact

If you have any questions about the content of this document, please contact our help desk via [help@my-ecohealth.co.uk](mailto:help@my-ecohealth.co.uk) or your Account Manager in the first instance.